

**ST MARGARET'S & NORTH TWICKENHAM WARD
POLICE LIAISON GROUP MEETING
22 January 2024 at 6:30pm
Via Zoom**

MINUTES

ATTENDEES: Stephen Lloyd (SHL Chair); PS Jason Lawes; PC Peter Chate-Fawcett; PC Katie Payne; PCSO Kalaben Kearns; Cllr. Katie Mansfield; Cllr A Ehmann; Stephen Alexander (NW); Maria Margiotta (NW); Monica Bithel (NW); Caitriona Penston, William Magee; Arabella Hewer; D Grindley; Valentinos Eleftheriades; Charlotte Axby; Philip Moshi (NW, CPRA); Tim Llewellyn, Niki Benzinski, Ella Baradar, Tracy Hall. Pam McMillen (Secretary)

APOLOGIES:

Chris Donnelly (RFU), David Rose (NW), B Lavery, Alison Jee (NW), Peter Cole, Jim Folar

1. Welcome and Apologies

Stephen Lloyd, Chair, welcomed everyone to the zoom meeting and the apologies received were noted.

2. Minutes of the last Meeting (18.10.23)

Agreed as being a true record.

3. Matters Arising

- 3.0 SHL offered to attend a Heatham Alliance meeting should they wish, prior to Christmas to address the issues put forward by Francis McInerny. The Heatham Alliance did not arrange a meeting. Action closed.
- 5.0 SHL shared attendees with SNT, Riverside reporting file still outstanding, along with other wards.
- Tracking NWs for new attendees still under way Winchester road has need for a new NW contact.
- Lancaster Road NW covered by Cole Park – confirm with Phil M.
- 7.0 SHL has requested schools officer for March PLG. School attendees for PLGs outstanding.

4. Chair's Update

Zoom attack

- Disruptive, crude
- Increased number of attendees
- Success.

Update on actions since last meeting

- Issues on RFU Event Days – Lineout. Piece in there this month from Insp Jon M and Steve K. Please use the PLG meetings as the forum to communicate with police and RFU about issues.
- Still matching residents to watches.
- New neighbourhood watch coordinators.

OurWatch

- NW view of what is a Neighbourhood Watch
- Drive to get all NW co-ordinators onto OurWatch – this will speed up distribution of information to NHW coordinators and then onwards.
- OurWatch also now a valid PLG communications channel.
- NW does not consider non-registered as watches, but we do.
- Meeting with Wandsworth Council community safety and their use of NW.

5. Police Report

PC Katie Payne of the Safer Neighbourhood Team (SNT) reported:

PLG Crime Figures St Margarets & North Twickenham – Q4 2023

OFFENCE	OCT 22	NOV 22	DEC 22	TOTAL
Burglary	2	3	2	7
Criminal Damage	2	5	0	7
Robbery	1	0	0	1
Theft from M/V	9	6	8	23
Theft of M/V	2	2	1	5
Theft of Pedal Cycle	3	5	4	12
Offences Against the Person (ABH / GBH)	8	6	8	22
	25	27	23	77

OFFENCE	OCT 23	NOV 23	DEC 23	TOTAL	DIFFERENCE
Burglary	11	4	5	19	+13
Criminal Damage	2	4	5	11	-4
Robbery	0	1	1	2	+1
Theft from M/V	0	3	4	7	-16
Theft of M/V	4	1	3	8	+3
Theft of Pedal Cycle	0	1	4	5	-7
Offences Against the Person (ABH / GBH)	4	5	9	18	-4
	21	19	31	70	-7

ROBBERIES

October 2023

No robberies to report.

November 2023

22/11/2023	Robbery of Personal Property	Crown Road, St Margarets	Suspect demanded PIN number from victim to use her credit card and took her phone out of her trouser pocket
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December 2023

09/12/2023	Robbery of Personal Property	Langhorn Drive	Victim was approached by two unknown females who stole her college ID
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REPORTED CRIME FOR THE MONTH	TOTAL NUMBER
October 2023	42
November 2023	38
December 2023	30
TOTAL 3 MONTH PERIOD	110

Anti-Social Behaviour

Warnings Handed Out – 5

Key points:

Burglaries up by 13

Robbery up by 1, theft of MV up by 3

Other crimes are all down and lots of things going on at the moment in the background.

PS J Lawes – at this meeting the crime figures are comparison of figures which are compiled over the last 3 months. So far this year in Jan, 36 crimes have been reported on the ward, a mix of offences.

Chair – we see our ward figures, but if you want to know the Borough figures, please attend the Safer Neighbourhood Board meetings, held quarterly.

Cllr KS – are attempted burglaries counted in the figures, residents have been contacting the councillor about this? PS JL – depends on the damage caused? Has it been natural causes, damage to property or an actual break in attempt? That would be recorded as attempted burglary not criminal damage. Law records things specifically, especially re robbery.

Q: how are things recorded, eg as 1 incident or 2? PS JL the classification varies, every crime is different.

Chair – how do the police spot trends in the area? Police use intel maps which show crimes and patterns. SNT are more slow time, though follow crimes over a few days, info has to feed through to the police.

6. Items pre-submitted by the public

- **Kenley Road death:** - people are commenting that the police doing door-to-door well after the event was not helpful - the same or next day might have produced results. SA

SNT: Still an active investigation and the circumstances around it. Delay can be around injury investigation, available witnesses, then CID request SNT to go out and find information. Apologies if people feel it was late, but SNT respond to CID requests.

- **Burglaries:** on London Rd and Burnside Close – plus more. Question about speed of communications. MB

Residents notified the NHW Coordinator re burglaries in her road, she had had no official police notification as a coordinator, so she was unable to alert her area or reassure re police action. Chair: how do we improve speed of communications? PS JL, need the information so that can communicate it out, may receive the information very late though. Email is the main way of communicating, but not everyone is on the list. Local roads Whats App groups will always be quicker.

Chair, SNT are not 7 day a week team, however Chair can share info via the PLG emails. Need a Heathfield North Coordinator to help share out information – can anyone volunteer to take this role on? Chair to look into CCTV listing.

- **As above** – Cole Park Gardens, Heathfield North Cllr KM

Cllr AE – just finding out about incidents in these areas, why are residents not aware of burglary activity in their area? PS JL – take on board these comments, need to review how comms are going out. Is there a pattern, not always, but need to share key, correct, information, not just hearsay on social media. What is the best way for information to come out to you as the public? Cllr AE – good info is available re protecting your home, but was not aware that incidents were happening locally, would be good to know about methods eg sheds, or trying cars.

Resident feels this ASB is becoming brazen, what is being done by police, feels local area is deteriorating, need a visible police presence.

SNT: crime prevention, eg lights in back garden. Chair – there is an initiative for public to have a visit by an ex police officer to come and review your home security, please take this up.

Chair: really need a NHW Coordinator for Heathfield North, Egerton Rd. Need someone to pass the messages on to the street.

Q: re stats shown, has lived on Heathfield North for 10 years, has never known it as it is now, what's causing the spike in issues, lots of burglaries of houses, thefts of bikes, is there intel as to what is happening in this area? Chair: would this be an opportunity to have a street meeting for this street? SNT: yes would be a good idea, need to set up a date. People need to inform police don't assume they know already.

ACTION SNT

Cllr KS – a street meeting for Cole Park Gardens would be a great idea as well.

Cllr AE – can we get an update on all the local instances, police to decide to do street meetings or a local wide initiative.

ACTION SNT

PS JL – need to get info out quicker re instances and patterns of crimes. Chair will also help share info and set up street meetings.

ACTION CHAIR

- **Teenage Muggings:** Residents are still concerned with the teenage muggings and would like an update on the police work on this. Cllr KM

Talked a lot about this at the last meeting and good info was given by the police, also increase in police patrols, but still concern from parents in local wards. Can police update? SNT: crimewise, big decrease to what it was, 3 recent incidents but that is it so far for Jan.

- **Drone Training:** There is some drone training going on in Moormead Park so it would be good to give some information on this. Cllr KM

Chair has prepared slides to show drone legal requirements.

- Richmond council has quite restrictive laws on UAV flying.

[Public Spaces Protection Order 2020 is key.](#)

It defines the restricted area as "All open public land owned, adopted or managed by the London Borough of Richmond upon Thames including roads, footpaths, pavements, alleyways and towpaths, all grass verges, parks and open spaces including wooded areas" and applies this to "model aircraft" and "small unmanned aircraft including drones" for "sporting and recreational purposes".

It means the only public space that can be flown in within the area is the flying field at RichmondPark

Commercial operations appear not to be included in this document.

- Based on this high level view of the laws:
- A tutor in Moormead Park may be legal for take off and landing as they are commercial, but would need insurance, plus an appropriate qualification and size of drone to fly in the A1 category.
- A student would need an appropriate qualification and size of drone to fly in the A1 category. It is open to debate if paying the tutor makes them "commercial" or not.
- UAVs such as the DJI Mini, Mini 2, Mini 3, Mini 4/Pro, Autel Nano/Nano+ could fly in A1 with only the pilot having passed the theory test. They are all built to be sub 250g.
- A DJI Mavic Air could fly in A1 if the pilot has A2CoFC qualification
- DJI Mavic 2, 2 Pro, 3, 3 Pro, 3 Classic, Air 2, 2S, 3, Autel EVO, Lite, must have an A2CoFC qualified pilot and be 50 metres from people horizontally.

Chair – person at Moormead needs insurance, appropriate qualification and permission to fly in Moormead.

Resident reported seeing a drone flying over the school nearby each morning. Chair, depending on size of drone, it might be legal, as building work is going on there.

Cllr KS – police will be doing training flights of drones in Moormead in January, signs will be going up there.

7. Ward Priorities

High Harm – Burglary

High Volume – Theft offences - from shops and motor vehicles

ASB – Antisocial Behaviour

8. PLG Questions to report to the Safer Neighbourhood Board

Did the SNT address the concerns raised by the PLG and act on them? **Yes**

Did residents, visitors, and business people feel safe on the streets of the Ward? **Yes**
(caveat resident feels info needs to be shared from police quicker)

If a crime or other public safety concern occurred did the local police respond quickly and correctly? **Yes, generally**

9. AOB

PS JL - RFU are holding an event which is taking a lot of policing this week. All ward officers are at the event.

10. Date of Next PLG Meetings 2024

March date tbc, Winchester Hall, St Margarets

June date tbc at RFU

Safer Neighbourhood Board Meeting

Tuesday 23 January 2024 6:45pm for 7:00pm start, York House, Twickenham

The Meeting ended at 20.05pm.

Useful Contacts

Reporting Crime

Police Emergency

Call 999

Police Non-Emergency

Report online: www.met.police.uk/ro/report

Call 101

Visit your nearest 24/7 police station: Twickenham Police Station, 41 London Road, TW1 3SY

Crimestoppers

Report information about crime 100% anonymously to this independent charity. They do not trace your call or your IP address.

Call: 0800 555 111

Online: <https://crimestoppers-uk.org/give-information/forms/give-information-anonymously>

Action Fraud

If you have been a victim of a scam, report it to Action Fraud by calling 0300 123 2040 or reporting online at www.actionfraud.police.uk

Advice Lines

The 24/7 National Domestic Abuse helpline provided by Refuge offers confidential, nonjudgmental information and expert support for people affected by Domestic violence. Call for free on 0808 2000 247.

The Respect Phonenumber provides a confidential and anonymous helpline for anyone concerned about their violence and/or abuse towards a partner or ex-partner. Call for free on 08088 024 040

The Men's Advice Line is a confidential helpline for male victims of domestic violence and those supporting them. Call for free on 08088 010 327. Phone lines are open Monday to Friday, 9am – 8pm. Alternatively, visit www.mensadvice.org.uk.

Karma Nirvana supports victims of honour-based abuse and forced marriage. Call 0800 5999 247 Monday to Friday, 9am–5pm for confidential advice or visit www.karmanirvana.org.uk

Hour Glass challenges the abuse of older people in all its forms. The Hourglass confidential Helpline provides information and support to anyone concerned about harm, abuse or exploitation of an older person. This might include physical, financial, psychological, sexual abuse or neglect. Call for free on 0808 808 8141 Monday to Friday, 9am – 5pm or visit www.wearehourglass.org


Galop provides a National Lesbian, Gay, Bisexual and Trans+ Domestic Abuse Helpline. Call 0800 999 5428 or visit www.galop.org.uk. Phone lines are open Monday to Friday 10:00am - 5:00pm and Wednesday to Thursday from 10:00am - 8:00pm.

Childline is a free, private and confidential service where you can talk about anything. A counsellor is there to listen and support you with anything you'd like to talk about. Or you can have a [1-2-1 counsellor chat](#) online. Call 0800 1111 for free or have 1-2-1 chat on their website between 7.30am and 3.30am every day.


St Margaret's & North Twickenham Ward

 <https://www.met.police.uk/a/your-area/met/richmond-upon-thames/st-margarets-and-north-twickenham/>

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